

Odd Fellows Sierra Homeowners' Association, Inc.

P. O. Box 116, Long Barn, CA 95335-0116
e-mail: sierrapark@sierrapark.org
Phone: (209) 586-3098

Dear Tim,

September 4, 2010

Odd Fellows Sierra Park is excited about Sierra Nevada Communications' proposed Cable System upgrade for our community.

Many of our residents have expressed interest in upgraded Cable Services. We are aware that Sierra Nevada Communications' proposed Cable System upgrade will bring Digital Cable, High Speed Internet, and Phone to our community.

To that end, we have some questions and comments we would like to share with you:

What is the expected turn-up date for Digital Cable on the proposed Cable System upgrade?

Will television programming change or increase? If so, please provide the proposed line-up.

Television programming has experienced some reliability issues on Sierra Nevada Communications' existing Cable System servicing Odd Fellow Sierra Park:

- During the Winter of 2008/2009 the satellite provided programming was unavailable about 3% of the time. During Spring, Summer, and Fall of 2009 the satellite provided programming was unavailable about 2% of the time. During the Winter of 2009/2010 the satellite provided programming was unavailable greater than 15% of the time. Some Channels for greater than two weeks at a time. During the Spring of 2010 the satellite provided programming was unavailable about 2% of the time. Again, some Channels greater than two weeks at a time.
- Since the Off-the-Air Digital migration and continuing through now, some of the Off-the-Air programming is unavailable about ¼% of the time. Typical outages extend from beyond 3 seconds to greater than 2 hours. This is in addition to the frequent freezes and pixilation.
- Loss of utility power in the Long Barn area of greater than ¼ second causes failure of all programming till approximately 30 or more seconds after utility power is restored. The system never functions during utility power loss. Typical Summer outages tend to be 2.5 to 3.5 hours. Typical

Winter outages tend to be 3.5 to 7 hours. This problem has been noticed since 2003.

What will be the reliability expectations as related to the above bullet points for the proposed upgraded system and how will it be accomplished?

What is the expected turn-up date for High Speed Internet on the proposed Cable System upgrade?

How will Odd Fellows Sierra Park be connected to the Internet and what is the aggregate speed on the proposed Cable System upgrade?

Will Odd Fellows Sierra Park's aggregate Internet connection be shared with other communities on the proposed Cable System upgrade and if so which communities?

What is the individual (end) user sustained download/upload speed on the proposed Cable System upgrade?

What is the expected turn-up date for Phone Service on the proposed Cable System upgrade?

Several pole line guy wires and attach points associated with your suspension strand are broken or damaged within Odd Fellows Sierra Park. These potentially compromise the reliability of conventional telephone and electric power. Will these be repaired as part of the proposed Cable System upgrade?

As stated in the original agreement; the undergrounding of cable will not cross existing roads, cause removal of trees, or impact any environmental conditions without prior written approval of the Board. In addition, any disturbance of Park property will be returned to its natural or pre existing condition by and at the expense of Sierra Nevada Communications per the assumed letter of acceptance dated May 10, 1982 via your "Transfer of ownership of Meyerhoff Cable" letter dated June, 17, 2003. The referenced letters are attached. Please contact us before any trenching whereas we have underground facilities.

All requests related to the above must be provided in writing to the Odd Fellows Sierra Recreation Association Board of Directors.

We look forward to establishing a dialog.

Sincerely,

Board of Directors
Odd Fellows Sierra Homeowner's Association

ODD FELLOWS SIERRA
PARK RECREATION ASSOCIATION
P.O. BOX 116
LONG BARN, CA 95335

May 10, 1982


Mr. Rich Meyerhoff
Meyerhoff Cable Systems Inc.
P.O. Box 671
Mi-Wah Village, CA 95346

Dear Sir:

The following confirms our conversation of last Sunday. The Board of Directors granted permission to provide Cable T.V. in Odd Fellows Sierra Park providing any undergrounding of cable will not cross existing roads, cause removal of trees, or impact any environmental conditions without prior written approval of the Board. In addition, any disturbance of Park property will be returned to its natural or pre-existing condition by and at the expense of Meyerhoff Cable System.

Should you have questions, please write to us in care of our Long Barn address.

Yours truly,



D. H. Wallis

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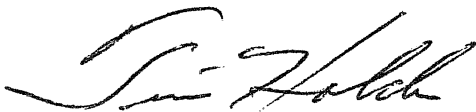
Old Fellows Sierra Park Homeowners Association
P.O. Box 116
Long Barn, CA 95335

Re: Transfer of ownership of Meyerhoff Cable

Meyerhoff Cable has been purchased by Sierra Nevada Communications (SNC). SNC plans to continue to provide, improve and replace the current infrastructure over time. If requested we will provide proof of insurance. SNC will assume unless otherwise provided in writing that Sierra Park Association will continue to grant permission for SNC to continue to use existing right-of-ways established in the Meyerhoff letter of acceptance May 10, 1982.

SNC has secured from Tuolumne County the commitment to transfer the Tuolumne County Franchise Agreement. We have also secured right-a-ways clearance from SBC, PGE and Tuolumne County right-of-ways and are currently working on State and Federal right-of-ways.

Should you have any questions for us please call.



Tim Holden

June 17, 2003

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